

# NorSeq User survey 2018

# Count of 1 of 14. What is your position? (select one alternative)

Technical position

7.0%

PhD student

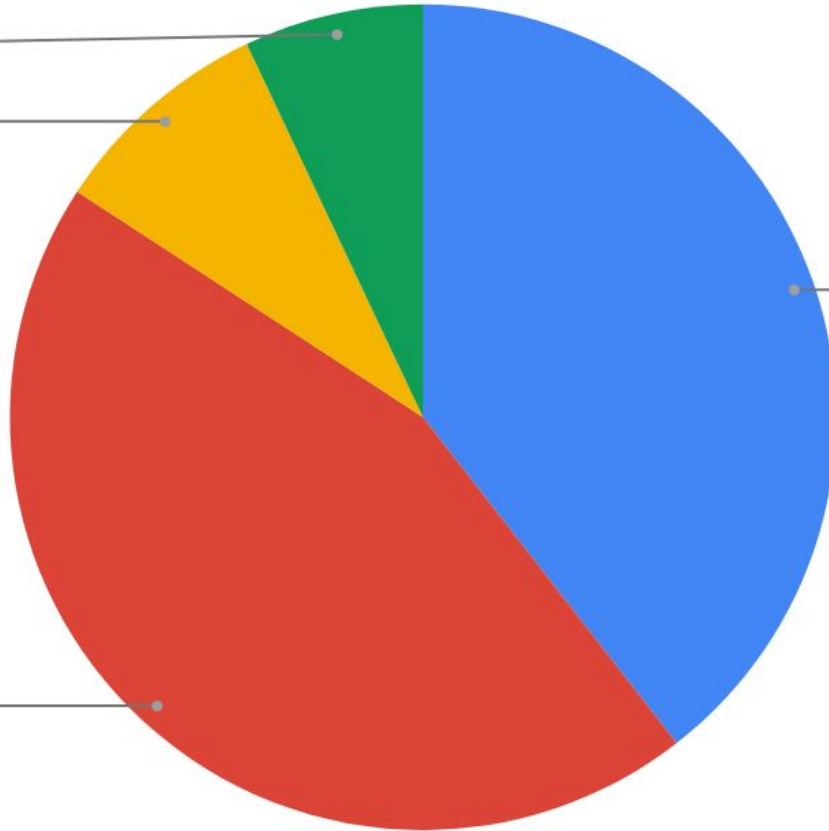
8.8%

Postdoc/researcher

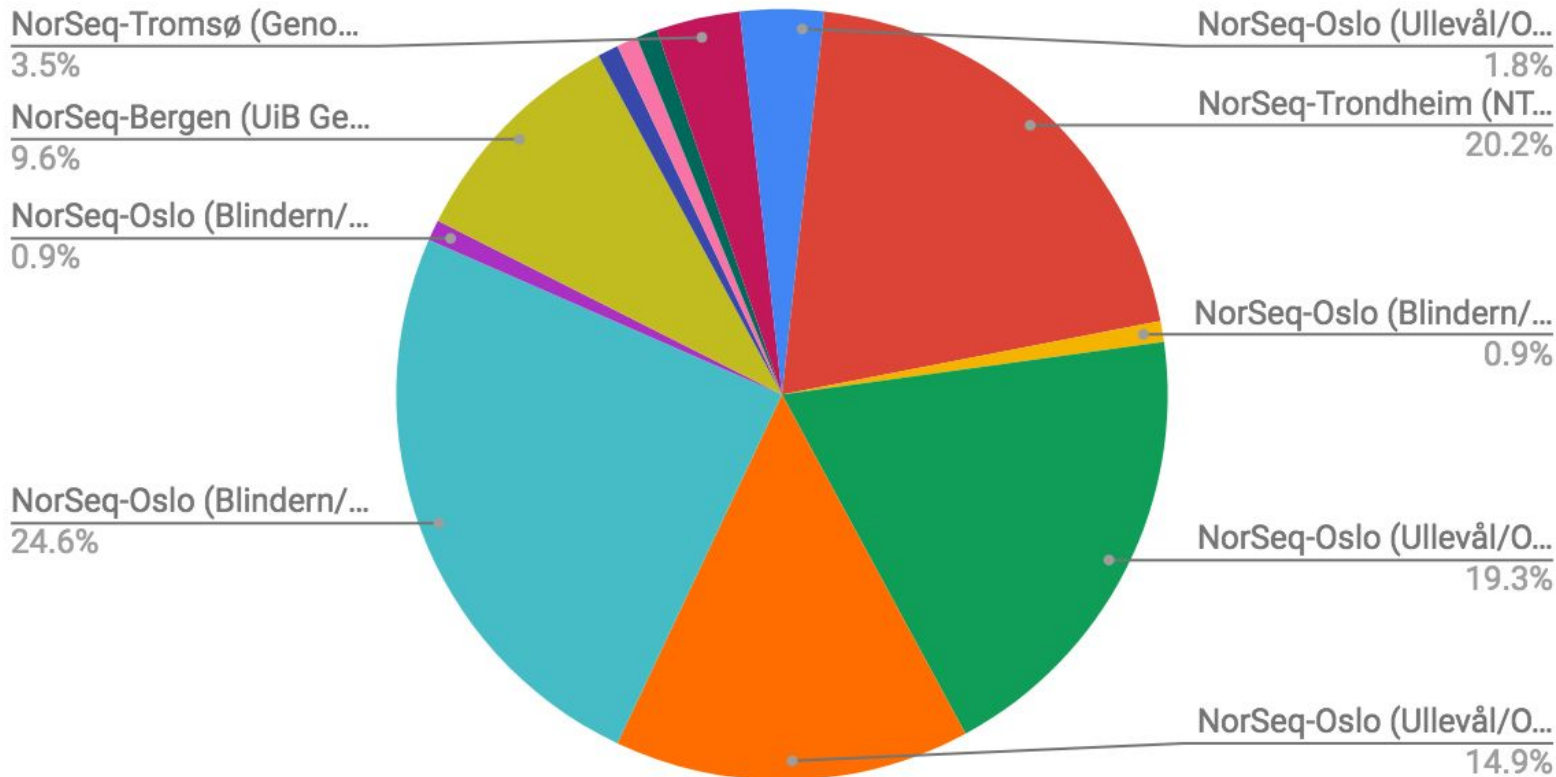
44.7%

PI/prof

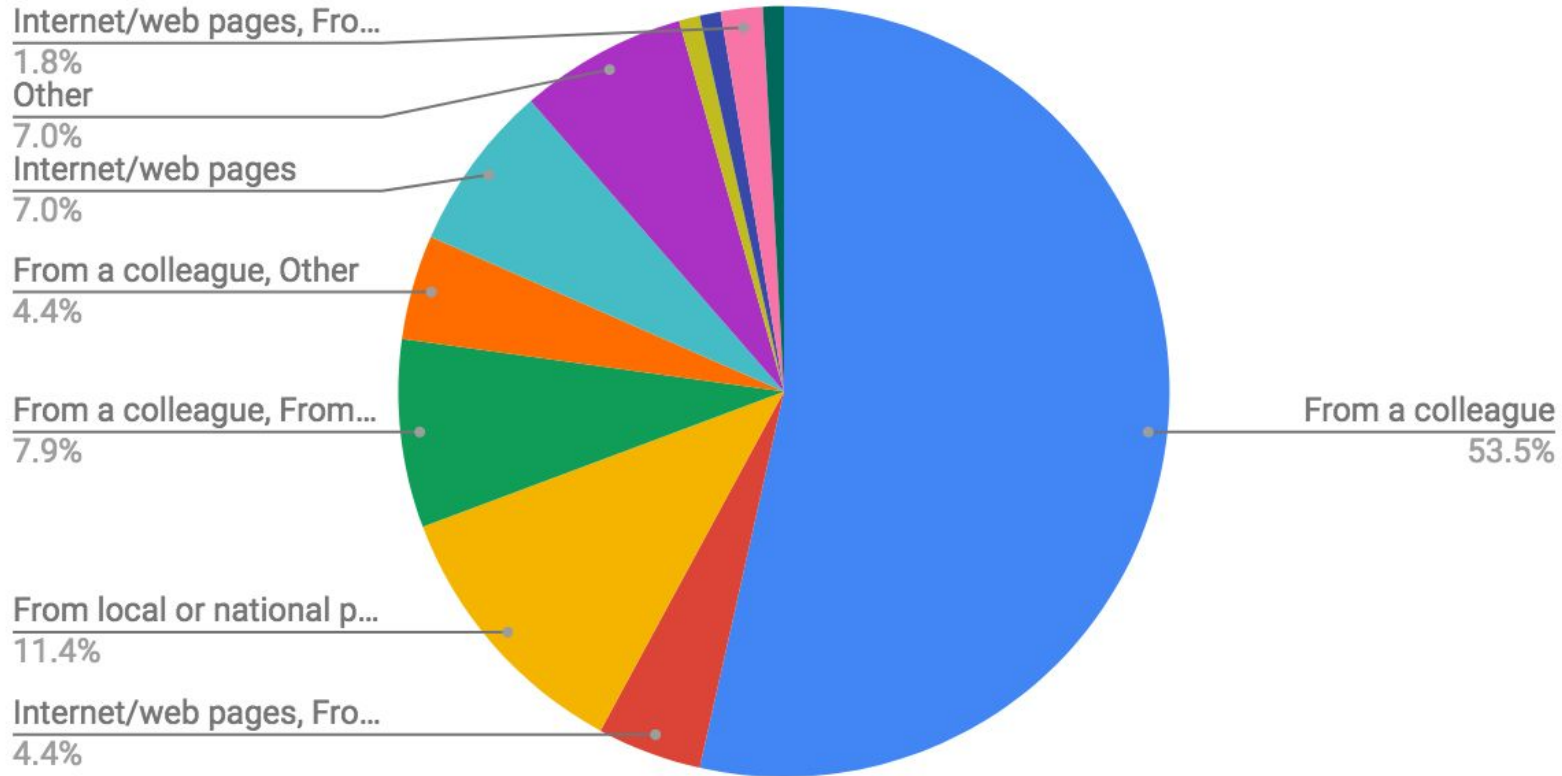
39.5%



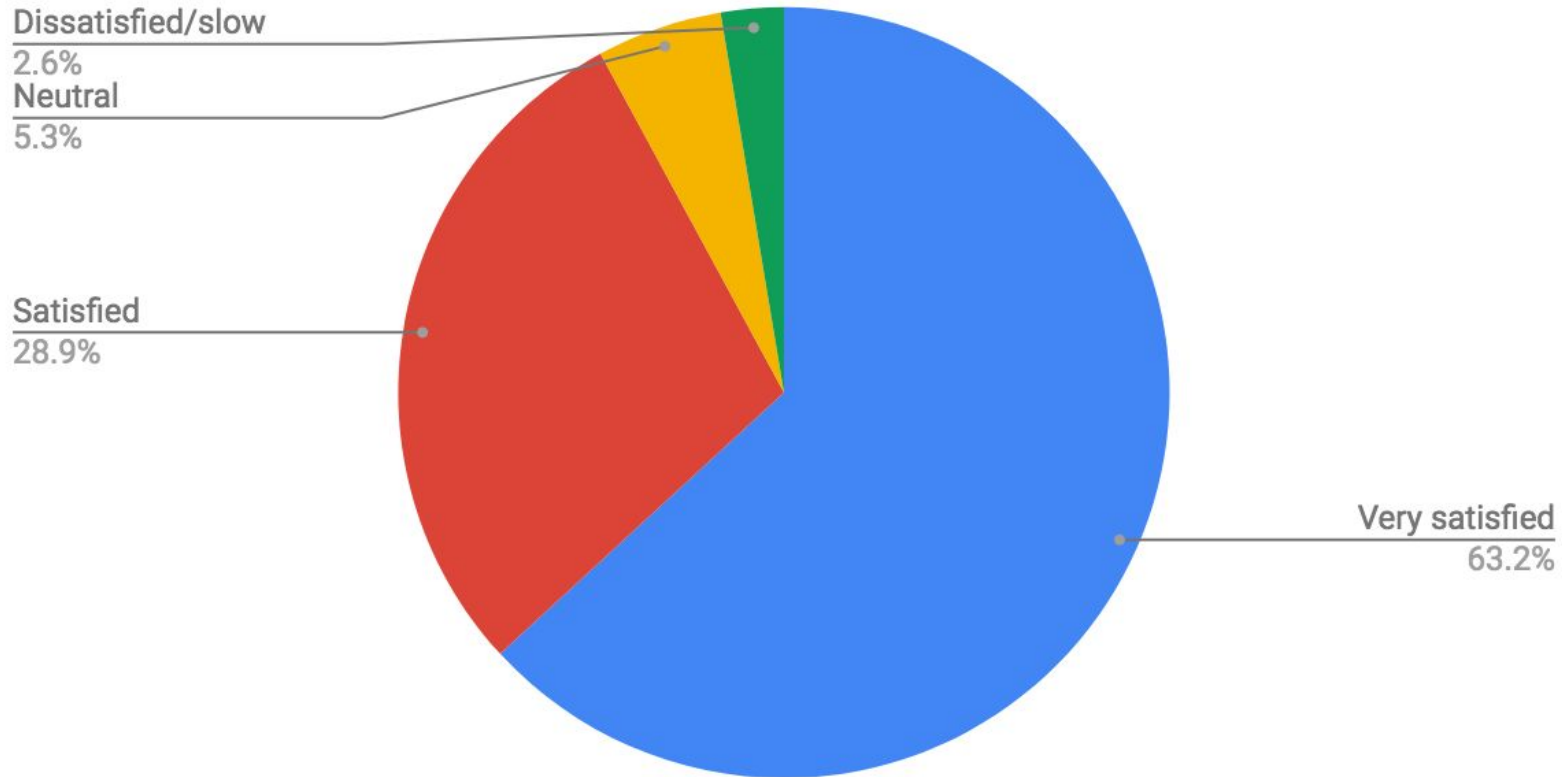
# Count of 2 of 14. What NorSeq node(s) has been used? (multiple alternatives can be selected)



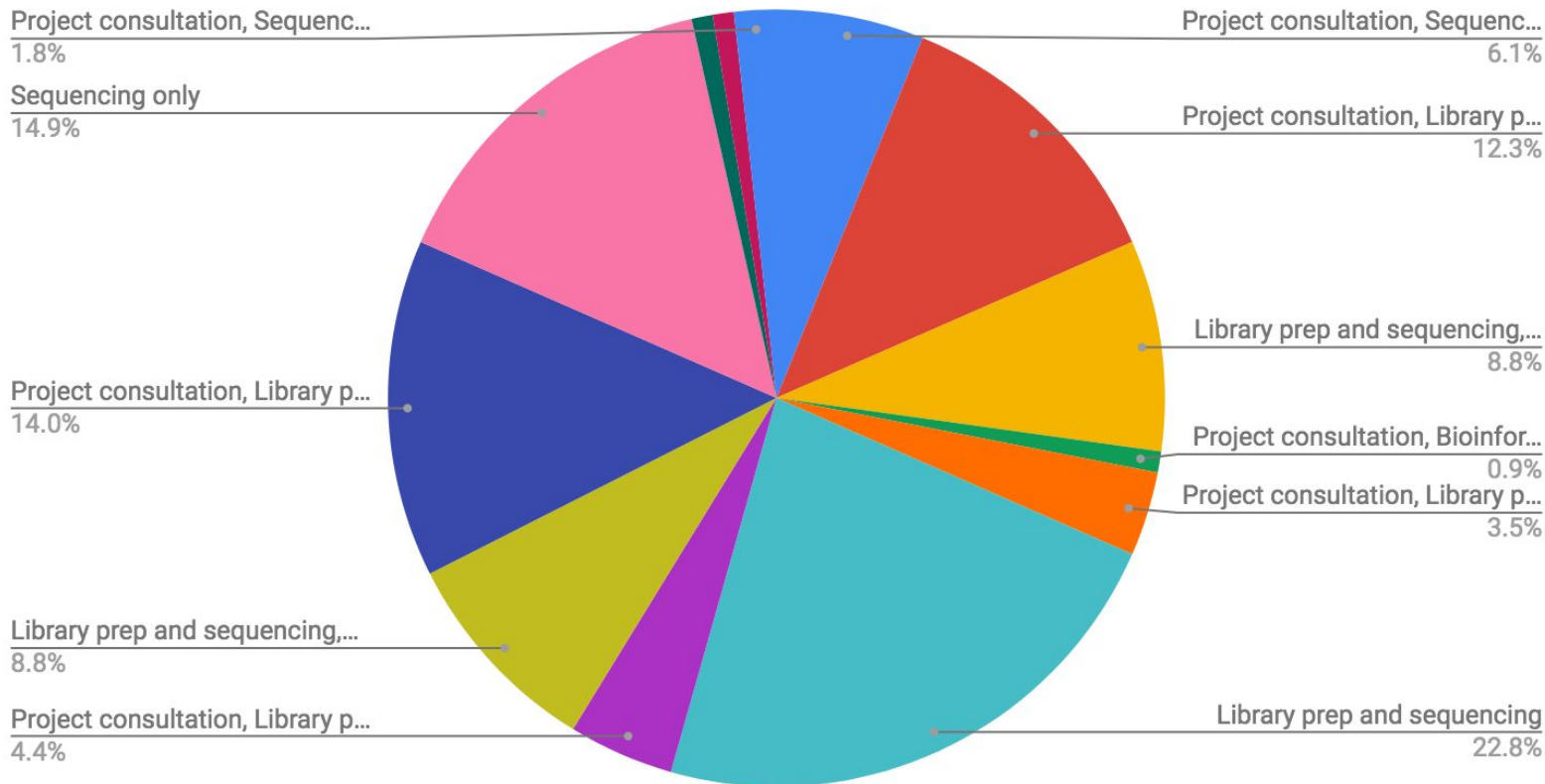
# Count of 3 of 14. How did you get to know about NorSeq (or your local core facility) and our services? (multiple alternative...



Count of 4 of 14. How are you satisfied with the response time on your first request to one of our nodes/core facilities? (sele...



## Count of 5 of 14. What type of services have been used? (multiple alternatives can be selected)



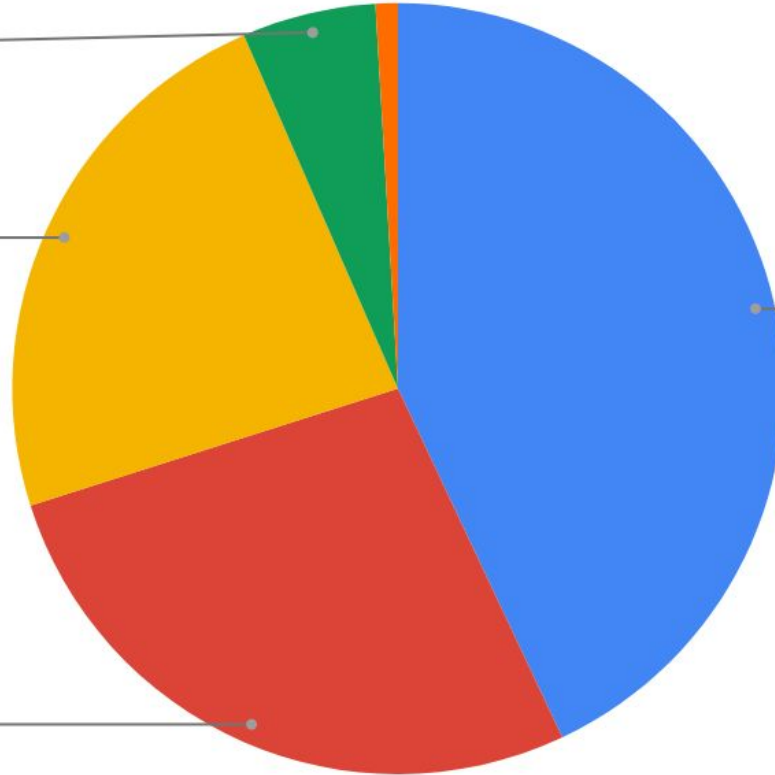
Count of 6 of 14. If we did project consultation for your project. How satisfied are you with the guidance you received? (select...

Neutral  
5.6%

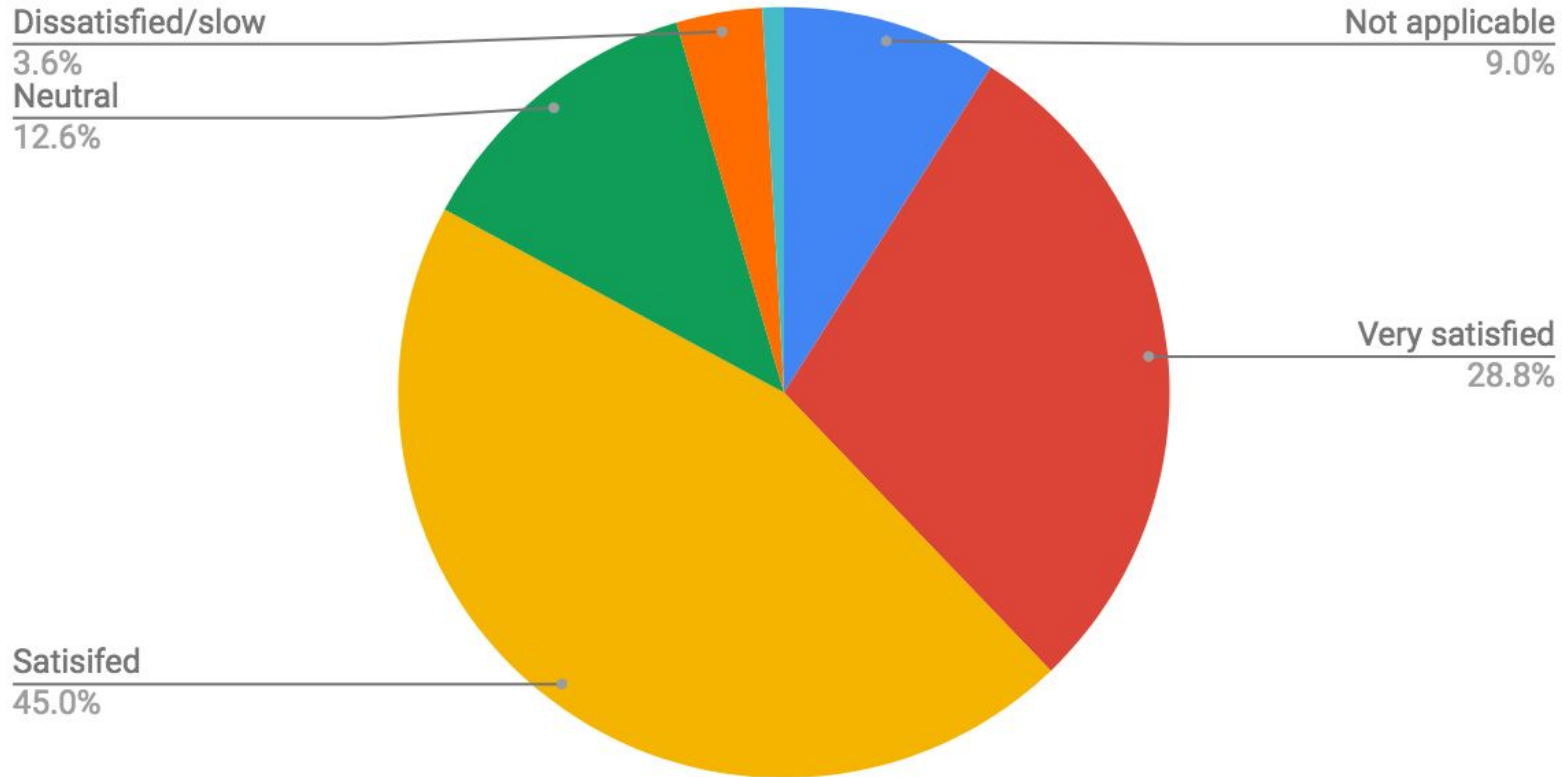
Not applicable  
23.4%

Satisfied  
27.1%

Very satisfied  
43.0%

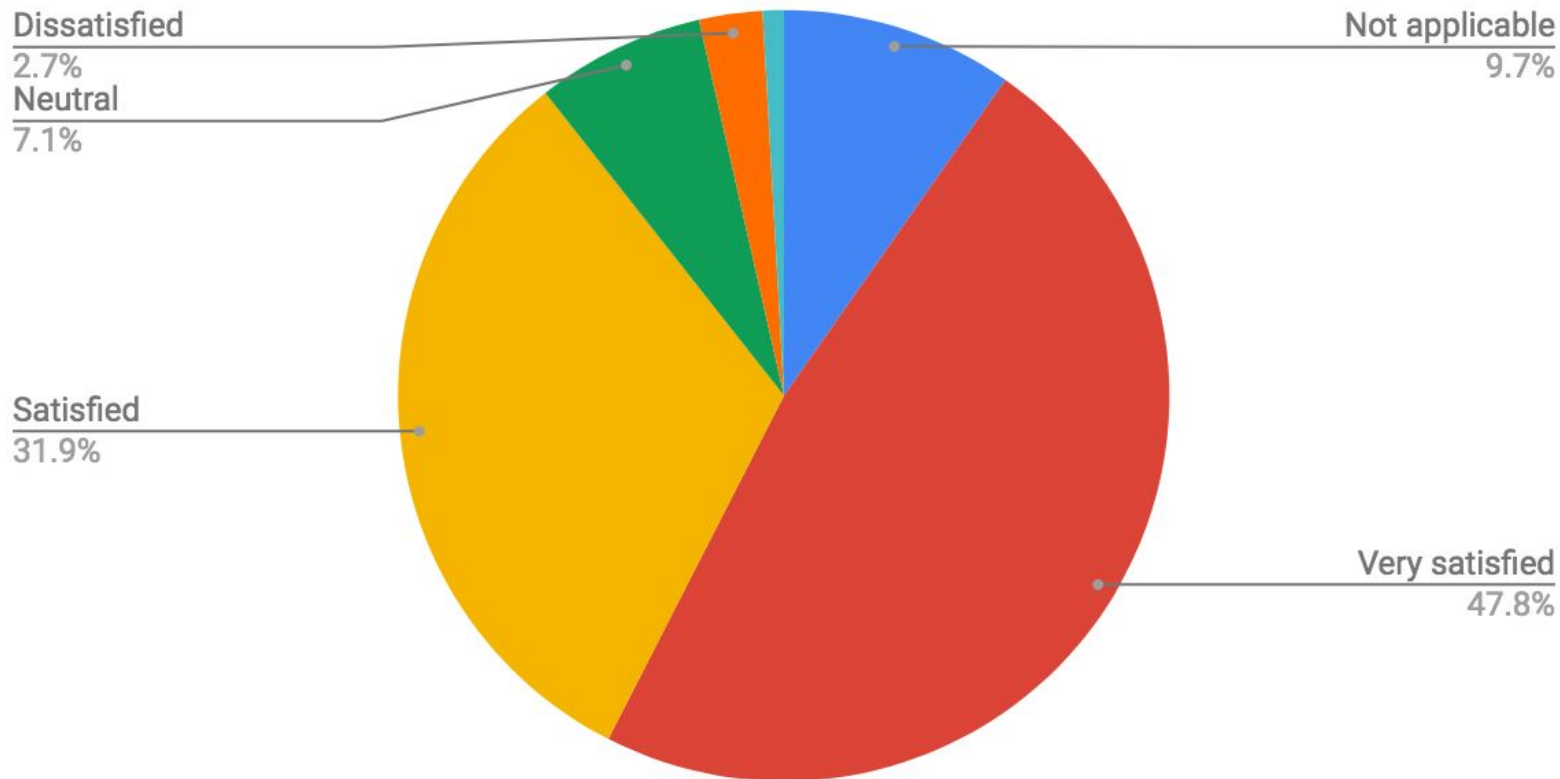


Count of 7 of 14. If we did library prep and sequencing for your project. How satisfied are you with the response/processing ti...





Count of 8 of 14. If we did library prep and sequencing for you project. How satisfied are you with the technical results? (sele...



Count of 9 of 14. If we did bioinformatics analysis for you project. How satisfied are you with the response/pocessing ti...

Dissatisfied/slow

2.7%

Satisfied

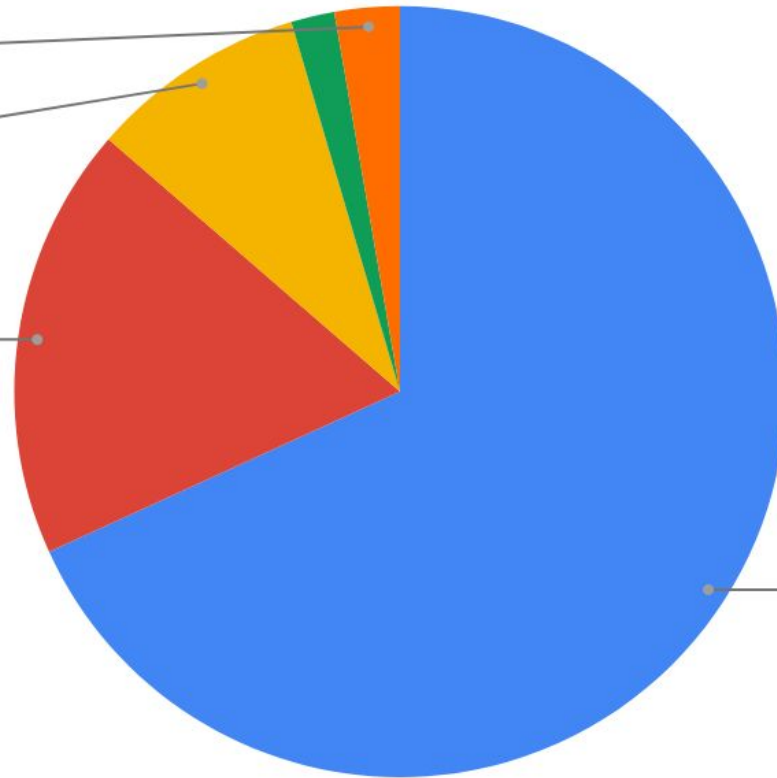
9.1%

Very satisfied

18.2%

Not applicable

68.2%



Count of 10 of 14. If we did bioinformatics analysis on your project. How satisfied are you with the way results were repor...

Dissatisfied

0.9%

Satisfied

8.2%

Neutral

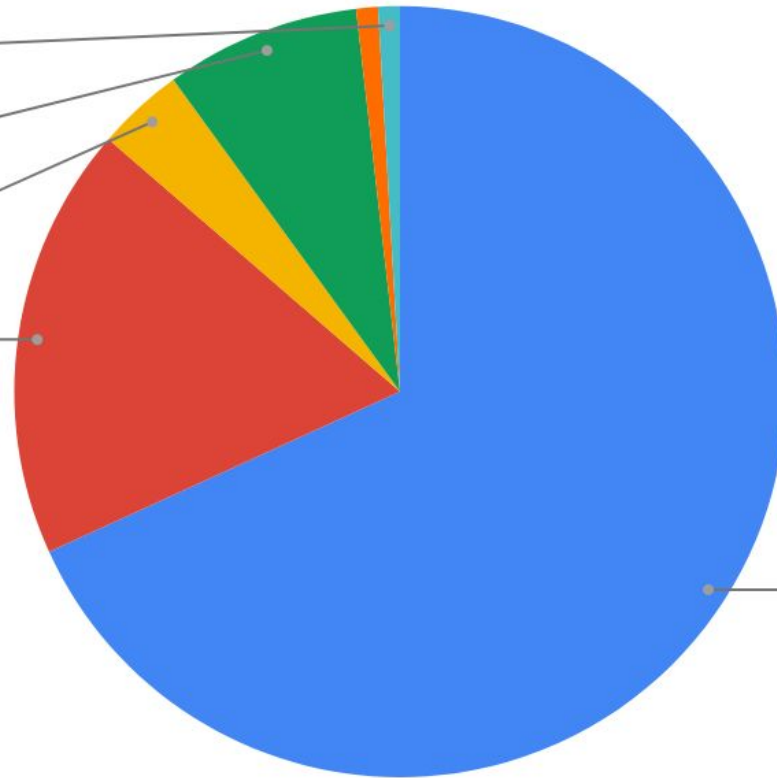
3.6%

Very satisfied

18.2%

Not applicable

68.2%



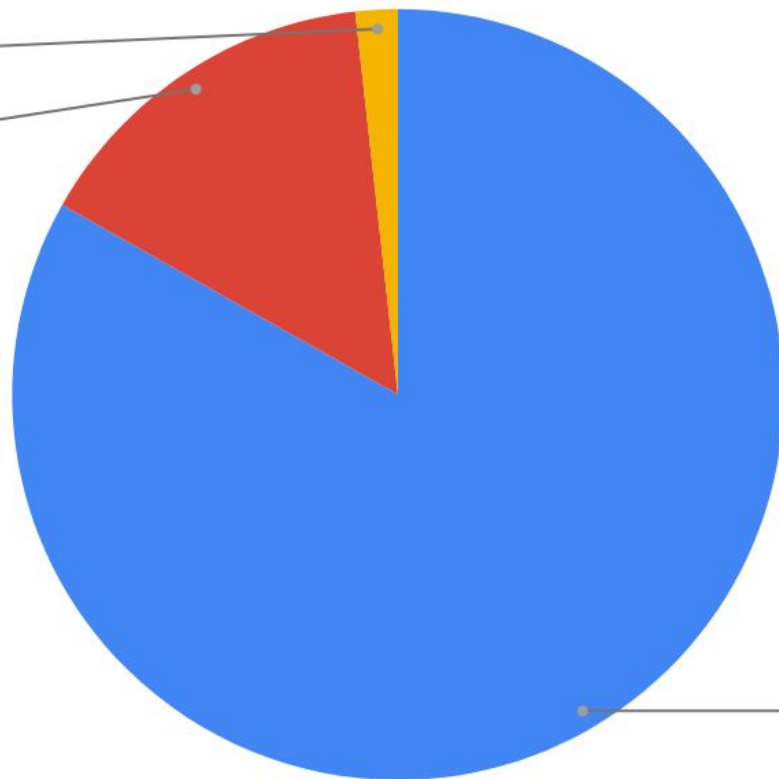
Count of 11 of 14. Does NorSeq offer the sequencing services you need? (select one alternative)

Not applicable

1.8%

Partly

15.0%



Yes

83.2%

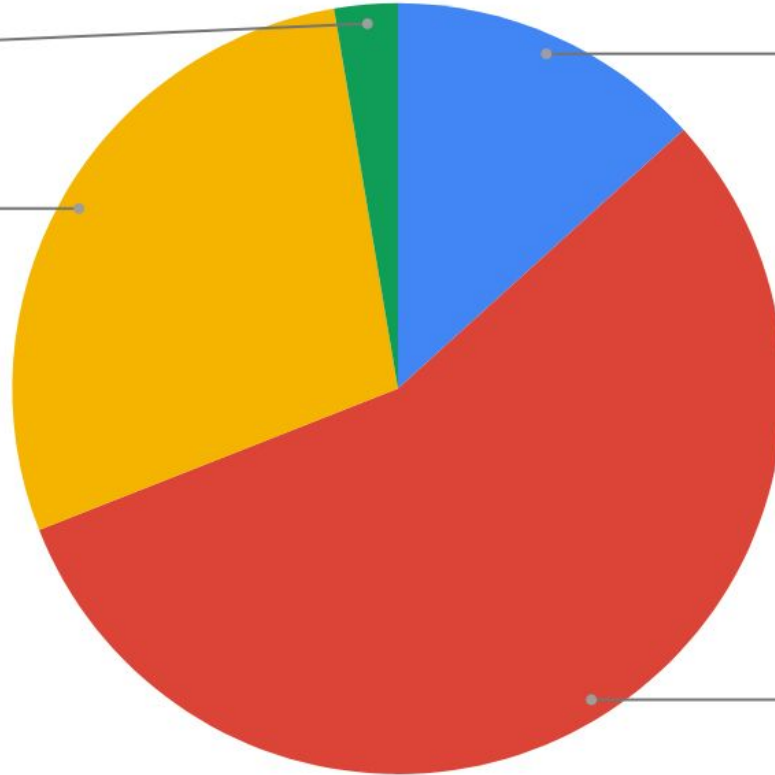
# Count of 12 of 14. What do you think about the cost of NorSeq services? (select one alternative)

Not applicable  
2.7%

Too expensive  
13.3%

Good value  
28.3%

Acceptable  
55.8%



13 of 14. Is there any sequencing application that you want NorSeq to establish/offer? (please add free text)

- Attac-seq
- single cell
- HiC, Tissue RNAseq
- Single cell RNAseq sequencing
- Hi-C and/or Optical mapping
- Nanopore GRIDION, MinION (Oxford Nanopore Technologies)
- Human whole exome sequencing
- Novaseq
- ChIP seq
- Nanopore Sequencing / Long reads
- Nothing in particular, I feel you're coming updated with the new machines so - bra jobb!
- 10 X genomics platform
- Nanopore
- It would be nice to be able to order a fixed amount of Illumina reads/bases. Or perhaps offering a platform with a smaller number of reads (sometimes there are just too many reads with Illumina). Also, offering more varieties of library preps would be nice (e.g. sequencing differently modified RNAs (TSS, degradome...)).
- MinION
- depending on cost: single molecule seqencing
- Long read sequencing when technology is capable of giving good result. This will give better insight into the transcriptome than current short read sequencing technology.
- single cell sequencing
- More options of length reads on the HiSeq without having to do a whole flow cell
- RNA seq on small cell samples; single cell RNA seq

14 of 14. Please feel free to add any comments, that can be useful for us in the evaluation process:  
(please add free text)

This answer is not included because it names specific people.